

General information for patients attending the X-Ray (Medical Imaging) Department

Parking

- Parking can be very busy, especially at peak times. We ask that you allow plenty of time before your appointment for parking.
- If you require any assistance when parking, please use the intercom button to contact Security who will help you with finding a space.
- On arrival please report to X-Ray Reception, unless your letter specifies otherwise.
- Car parking charges for Leighton Hospital and Victoria Infirmary, Northwich are as follows:

Up to 25 minutes	Free
25 minutes to 4 hours	£3
4 hours to 24 hours	£5
Over 24 hours	£10

Ambulance Patients

- If you will be coming to your appointment by ambulance, you will need to contact the Ambulance Patient Transport Service on 0345 425 0050 to organise your transport. Please ask for a **prompt** appointment, to ensure that you arrive on time for your appointment.

Appointment Times

- We will aim to keep any delays to your appointment time to a minimum; however, due to clinical or technical problems this may not always be possible.

Items to Bring With You

- If you wear reading glasses, bring them with you as you may be asked to complete a questionnaire.
- All patients will be required to change into a hospital gown. You may wish to bring a dressing gown with you; this may help to make you feel more comfortable whilst waiting for your examination.

Ethnic Group

- Please complete the form regarding your ethnic group on the reverse of the appointment letter. We will collect this information from you on your arrival. Different ethnic groups have different health needs, and if we are aware of the ethnic groups to which our patients belong; we are able to deliver better services to them. The information collected is treated in strict confidence and is covered by the GDPR (Guide to the General Data Protection Regulation).

How Do I Get My Results?

- To obtain your results, contact your referrer (either your GP or Consultant). Results cannot be obtained from the X-Ray (Medical Imaging) department.

This information is available in audio, Braille, large print and other languages. To request a copy, please telephone 01270 278200.

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